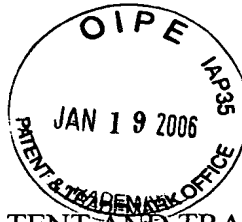


Application No. 09/874,483  
Amdt. dated January 17, 2006  
Attorney Docket No. 3832-010581



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No. : 09/874,483  
Applicant : Glenn M. RENWICK et al.  
Filed : June 5, 2001  
Title : **METHOD OF PROCESSING VEHICLE DAMAGE CLAIMS**  
Group Art Unit : 3626 Confirmation No. : 6164  
Examiner : Vanel Frenel Customer No. : 28289

**MAIL STOP AMENDMENT**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT**

Sir:

In response to the Office Action dated September 15, 2005, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begin on page 2 of this paper.

**Remarks** begin on page 10 of this paper.

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on January 17, 2006.

Lisa R. McManis

(Name of Person Mailing Paper)

Signature

01/17/2006  
Date